



Location: MX
Employees 40 employees
Industry: Finance
Customer since: January 2019
Website: <https://www.stp.mx>

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About STP

Sistema de Transacciones y Pagos (STP) is a Mexican financial technology company that specializes in connecting ERP systems directly with Banco de México, allowing organizations to automate treasury operations and execute secure, fast, and reliable transactions. As a key player in Mexico's fintech ecosystem, STP operates in an environment where precision, traceability, and regulatory compliance are fundamental requirements. Since its early days, the company has focused on building robust technology solutions that simplify financial operations for businesses across the country. Initially, the team consisted primarily of software engineers and technology specialists dedicated to product development.

What challenges were they facing with payroll management?

Before implementing Runa, STP managed payroll through an external outsourcing provider. While the service fulfilled basic payroll functions, it limited the company's ability to access and control critical information. Payroll calculations, employee benefits, and compensation details were handled externally, reducing visibility for the internal team and making it more difficult to analyze labor costs, monitor trends, and support strategic decision making within Human Resources. Relying on a third party also created delays whenever adjustments, incidents, or updates needed to be processed.



For a technology driven financial company accustomed to working with real time information and automated systems, this lack of immediacy felt increasingly disconnected from the way the rest of the business operated. As the organization continued to grow, information became more fragmented, and obtaining accurate data often required additional coordination and waiting periods. What had once been a manageable process gradually became an operational limitation.

“Today, we have all the information in one place, with automatic and transparent processes; that gives us operational peace of mind and allows us to focus on strengthening the culture and growth of the team.

— Mónica Nieto, RRHH manager

How has Runa impacted their operation and organizational culture?

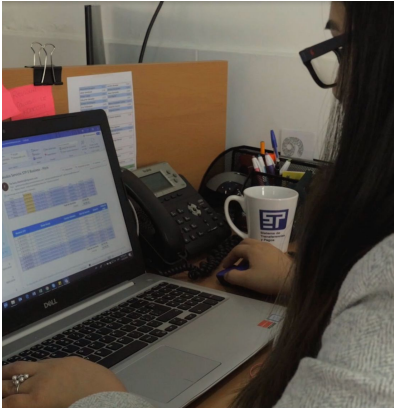
Implementing Runa fundamentally changed how STP manages payroll and employee information. By centralizing all payroll related data into a single platform, the company gained immediate visibility into salary history, employee movements, incidents, benefits, and compensation records. Processes that were previously scattered across different systems became unified and easier to manage. Automated payroll calculations and integrated payment disbursement reduced manual work, minimized the possibility of errors, and significantly improved operational efficiency. Beyond process optimization, the platform created greater confidence throughout the organization. Human Resources gained access to reliable information whenever needed, allowing the team to spend less time on administrative follow up and more time focusing on initiatives that support employee development and organizational culture. Even activities such as monitoring employee milestones, birthdays, and work anniversaries became easier to manage through centralized records.

“When we grew, we realized we could no longer operate with fragmented processes and limited visibility; we needed full control over our payroll and our team’s information.

— Mónica Nieto, RRHH manager

Why did they choose Runa as their strategic ally?

STP’s decision to implement Runa was driven by a clear objective: to regain ownership of payroll and employee information while improving operational efficiency. The company was searching for a solution that would provide transparency, autonomy, and a level of technological sophistication consistent with its own business model. Rather than simply replacing an outsourcing provider, STP wanted to modernize the way payroll and Human Resources were managed. Runa’s intuitive platform, automation capabilities, and centralized data structure aligned perfectly with those goals. The ability to access information instantly, generate reports on demand, automate calculations, and maintain complete visibility over payroll operations offered significant advantages for a company operating in the financial sector. The platform also supported a more strategic approach to talent management by providing accurate and accessible information whenever decisions needed to be made.



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4.9/5.0



CAPTERRA

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4.9/5.0



SOFTWARE ADVICE

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G2

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