runa

CUSTOMER PROFILE

Dentis+a

Location:	MX
Employees	220 employees
Industry:	Healthcare
Customer since:	July 2020
Website:	https://www.dentisxa.mx/

See profile

About Dentis+a

In Mexico, dental care is still one of those health issues that everyone knows matters, but many people end up pushing aside. The numbers say it clearly. More than 90% of the population has cavities, and only about 20% has access to dental services. That is a pretty wide gap, and it shows up in real life. People delay checkups, wait until pain appears, and treat dental care as something urgent only when it becomes impossible to ignore. Sometimes the reason is money. Sometimes it is distance. Sometimes it is simply that prevention has not become part of everyday habits. For many patients, going to the dentist still feels like walking into a room where bad news is sitting in the chair, smiling politely. That reality affects quality of life, but it also points to a bigger challenge for healthcare companies in Mexico.

There is a clear need for dental services that are easier to access, easier to understand, and easier to trust. Not just services that look good on paper. Services that actually work for people. That is the context in which Dentis+a was born in December 2014. The company started with a clear mission. Make high quality dental care more accessible in Mexico. Remove barriers. Bring oral healthcare closer to more people. And do it in a way that felt transparent, professional, and human.











What was payroll management like before Runa?

Before Runa, payroll management at Dentis+a took a lot of manual work from the Human Resources team. The process depended heavily on traditional tools, especially spreadsheets. Those spreadsheets helped for a while, as they often do. But as the operation grew, they also became slower, heavier, and easier to mess up. Each payroll cycle meant checking calculations, reviewing amounts, validating deductions, confirming concepts, and making sure nothing important slipped through the cracks. That is a lot to carry for a small HR team, especially when the company is growing and the operation does not pause just because payroll needs attention.

The work was repetitive. It required focus. And it left very little room for error. One wrong number could create confusion with an employee. One missed adjustment could affect compliance. One formula behaving strangely could turn a normal Tuesday into a tiny office soap opera. For María Inés and her team, the issue was not only the time involved. It was the risk. As she explains, “manual calculations were tiring and tedious, and any error could create significant complications.” That sentence sounds simple, but anyone who has managed payroll knows what it means.

> **Manual calculations were tiring and tedious, and any error could create significant complications.**
>
> *- María Inés, Human Resources Director at Dentis+a*

How has Runa supported the Dentis+a team?

Runa changed the way Dentis+a handles payroll and Human Resources processes. Not in a flashy way. In a practical way. The platform helped bring key tasks into one place and automate much of the work that used to take hours of manual review. For the HR team, that meant fewer files, fewer repeated steps, and less dependence on spreadsheet checks that could turn into a full detective case. Today, Dentis+a can calculate payroll, generate reports, manage payments, stamp payslips, and register IMSS movements from a single platform. That gives the team more speed, more visibility, and more control over what is happening in each process. The difference matters because payroll is not just another administrative task. It is one of those areas where people expect things to work. Always. No drama. No surprises. No mystery math hiding behind a cell in a spreadsheet. When payroll runs well, employees may not say much. When it does not, everyone notices. Fast.

> **With a small Human Resources team and a growing operation, we needed a tool that helped us stay up to date, avoid mistakes, and save time, without losing control or compliance.**
>
> *- María Inés, Human Resources Director at Dentis+a*

What do they value most about Runa?

One of the things Dentis+a values most about Runa is that the platform is easy to use. That sounds basic, but it is not a small thing. For an HR team with limited time, a tool cannot feel like a maze. It has to be clear. It has to be practical. It has to help the team move faster, not make them feel like they need a treasure map and a snack just to find a report. Runa's interface helps the team access information without too much friction. Reports are easier to generate. Data is better organized. Information is clearer. That helps with analysis and also with internal decision making. As María Inés says, "the way the information is organized makes obtaining useful reports much simpler and faster." For Dentis+a, that clarity has had a real impact.





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4.9/5.0

★★★★★

CAPTERRA

See reviews

4.9/5.0

★★★★★

SOFTWARE ADVICE

See reviews

4.9/5.0

★★★★★

G2

See reviews

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