runa

CUSTOMER PROFILE

listopro

Location:	MX
Employees	100 employees
Industry:	HR
Customer since:	Junio 2021
Website:	www.listopro.com.mx

See profile

About Listopro

Listopro was born with a clear value proposition: to connect companies with highly qualified digital talent quickly, precisely, and without wasting time on unnecessary processes. Its approach gets straight to the point: pre qualified candidates, ready for interviews, with no runaround. This has allowed its clients to reduce hiring time by up to 70% and improve their return on investment in recruitment. The company achieves this through a powerful combination of technology, smart processes, and a strong focus on results. As the team grew, especially under a remote work model, new operational challenges began to emerge. Payroll, which initially seemed manageable with external support, started creating more problems than solutions. The need for greater control, visibility, and efficiency became increasingly important as the business continued to scale.

What obstacles did they have when managing payroll and employee payments?

One of the biggest challenges was coordination. Payroll, in a growing and fully remote environment, could no longer depend on multiple Excel files or external providers that did not always respond quickly enough. Every payroll cycle involved reviewing incidents, validating scattered information, and waiting for confirmations from different parties.











The process became time consuming and difficult to manage efficiently. Patricia Chong explains it clearly: “We needed to leave behind complicated processes and the errors that came from depending on outsourcing. Runa gave us the ability to manage everything internally, from calculation to disbursement, with full control and visibility, and that completely transformed our Human Resources operation.” The challenge was not only operational. It also affected the employee experience. Any error in payments or salary adjustments created uncertainty and required additional follow up.

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>
> *- Gorca Yañez, Benefits & Payroll Manager*

How has Runa transformed internal payroll management?

The most noticeable improvement was centralization. Instead of relying on email chains, spreadsheets, and multiple sources of information, Listopro now manages everything from a single platform. Employee records, payment history, incidents, and reports are all available in one place and accessible whenever needed. Automation has also played a major role in improving efficiency. Payroll calculations are completed accurately, payment disbursements are processed directly through the platform, and payroll receipts are delivered immediately. Beyond the operational improvements, the impact on the team has been significant. As Patricia Chong explains, “The centralization of information and automation of processes has allowed us to focus our efforts on strategic tasks, while Runa handles the daily operation.” The company also gained something that was difficult to achieve before: certainty. Incident management, which used to generate constant reviews and corrections, now flows smoothly. Adjustments can be made directly in the system, reports are generated instantly, and the team can move forward without unnecessary delays.

> **Con Runa logramos simplificar por completo la gestión de nómina y Recursos Humanos. Hoy tenemos más control, menos fricción operativa y un acompañamiento constante que realmente marca la diferencia en una empresa con operación internacional.**
>
> *- Gorca Yañez, Benefits & Payroll Manager*

Why did they choose Runa as their payroll solution?

The decision came from a clear need to stop improvising and gain complete control over payroll operations. Listopro evaluated several alternatives, but most offered only partial solutions. Some platforms lacked payment disbursement capabilities, while others did not fully address compliance requirements. Runa stood out by offering a complete solution within a single platform, combined with a highly responsive support team. “We chose Runa because it not only offered complete software, but also a team that would back us up.

Every time a question comes up, support guides us and makes sure everything is in order, which gives us confidence and peace of mind," says Chong. That level of support has been especially valuable for a process as critical as payroll. Today, payroll management at Listopro is fully controlled, more efficient, and far more reliable. Errors have been reduced, processes are faster, and employees have direct access to the information they need. "Today, we can focus on our core business, while Runa handles the complex payroll and Human Resources processes. That allows us to grow with confidence and keep our team satisfied and well informed," Chong concludes.

See public reviews on Runa

4.9/5.0
★★★★★
CAPTERRA
See reviews

4.9/5.0
★★★★★
SOFTWARE ADVICE
See reviews

4.9/5.0
★★★★★
G2
See reviews

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