runa

CUSTOMER PROFILE

eSource Capital

Location:	MX
Employees	500 employees
Industry:	Software
Customer since:	June 2018
Website:	www.esourcecapital.com

See profile

About eSource Capital

eSource Capital has been part of the Latin American market for more than 16 years. Over that time, it has become widely recognized as the leading Google Workspace provider in Mexico. Its work has always been tied to one clear idea: helping companies modernize, improve their operations, and use technology in a way that actually supports growth. Not technology for decoration. Not shiny tools that sit there looking cute.

Real tools that help teams move faster, work better, and scale without everything turning into a drawer full of tangled cables. Today, eSource Capital has a presence in 27 countries and a team of more than 400 people. It has supported over 4,500 companies in their digital transformation processes, which says a lot about the level of trust it has built in the region.

What challenges were they facing in payroll management?

Before Runa, eSource Capital managed payroll through an external provider. That setup worked for a time, but it came with a problem that kept showing up. Payroll information arrived with very tight deadlines. Sometimes too tight. That left little room to review, validate, or correct anything before payments had to go out. I











In payroll, that kind of pressure is not small. It is the kind of pressure that makes a normal workday feel like someone handed HR a ticking clock and a spreadsheet with trust issues. Payment disbursement was also done manually, person by person. For a team of 28 employees, that might sound manageable from the outside. But anyone in Administration, Finance, or Human Resources knows that manual payroll does not stay simple for long. Each payment needs care. Each amount needs to match.

> **We received payroll practically at the last minute, and that forced us to make payments manually, without enough time to review everything in detail.**
>
> *- Giovana Medina, Administration and Finance Manager*

How did Runa impact their daily operation?

After implementing Runa, eSource Capital was able to centralize the full payroll process in a single platform. That changed the daily operation in a practical way. Manual tasks that used to take time and attention were reduced, and the team gained a clearer way to manage payments, records, and employee information. Instead of moving between different files, providers, and separate processes, the team could finally work from one place. Small sentence. Big relief. Today, the team can make automatic payment disbursements with more confidence, in less time, and with fewer errors. That matters because payroll is one of those processes that needs to be boring in the best possible way. It should run clearly, correctly, and without drama. No last minute panic. No mystery numbers. No manual payment marathon where each click feels like stepping on a LEGO barefoot. Giovana sums it up well: “Today, we have everything in one place: automatic payments, employee files, and clear vacation control.”

> **With Runa, we were able to gain full control of payroll and leave behind manual processes that took away time and visibility.**
>
> *- Giovana Medina, Administration and Finance Manager*

Why did they choose Runa as their payroll platform?

The choice of Runa was not random. From the beginning, eSource Capital was looking for a payroll platform that was fully cloud based, modern, secure, and easy to use. The team needed something that could simplify work for the administrative area, but also make life easier for employees. Because a payroll tool that only works for one side of the company is like a group chat where only one person has context. Technically it exists, but nobody is enjoying it. Runa stood out because it allowed the team to automate processes, centralize information, and give employees more visibility over their own data. That combination made a real difference. It helped the company move away from a rigid and manual model, and toward a process with more speed, flexibility, and control.











See public reviews on Runa

4.9/5.0

★★★★★

CAPTERRA

See reviews

4.9/5.0

★★★★★

SOFTWARE ADVICE

See reviews

4.9/5.0

★★★★★

G2

See reviews

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