



Location: MX, BR, US, CO
Employees 45 employees
Industry: Finance
Customer since: September 2021
Website: <https://www.tryjeeves.com/>

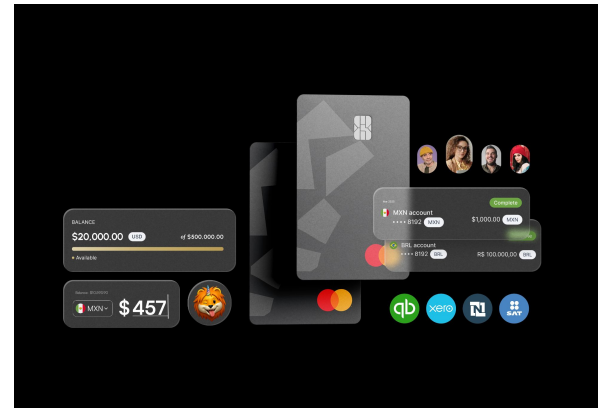
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About Jeeves

Jeeves is an all in one platform that provides agile and flexible management of expenses, payments, and financing for technology companies, as well as small and medium sized businesses operating globally. Its key differentiator is that it allows companies to make payments at any time, from anywhere, and in multiple currencies through physical and digital corporate cards that operate on the Mastercard network. This level of operational flexibility has allowed Jeeves to eliminate many of the typical barriers faced by companies with a presence in different countries, offering customers a consistent experience no matter where they are.

What were the main challenges?

At first, payroll was managed through more traditional schemes that worked for a smaller operation, but as Jeeves scaled, that system began to fall short. It no longer offered the level of control or visibility that the Human Resources team needed, and worse, it created a significant additional workload for the internal team. The process involved coordinating several external providers, multiple reviews, and all administrative follow up for invoicing fell on HR.



Gorca Yañez explains it very clearly: “We had too many intermediaries and little visibility; that made the process slow and costly.” That combination becomes unsustainable when a company is in the middle of international expansion. Runa made it possible to organize all of that, centralize information, recover internal control, and reduce both operational costs and the time invested in repetitive tasks. The transition marked a before and after.

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- Gorca Yañez, Benefits & Payroll Manager

In what areas has Runa helped them?

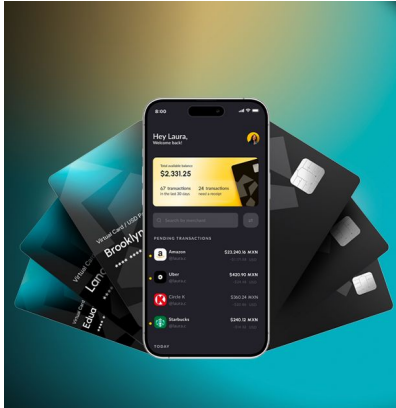
The change was significant. Runa did not only solve payroll. It allowed the HR team to operate with more order, structure, and clarity without having to grow in size. The platform made it possible to centralize the entire administration of employee payments across different countries with a much clearer, more visual, and much more efficient logic. As the company continued to grow, the last thing they wanted was for administrative management to become a bottleneck. Runa helped them scale without adding internal weight. In addition, Jeeves was able to integrate the health insurance offered by Runa as part of its employee well being strategy. As Gorca Yañez points out, “today we can manage payroll in an orderly and frictionless way, even with teams distributed across different countries,” which has allowed them to scale their operation without having to proportionally increase the size of the Human Resources team.

“With Runa, we were able to completely simplify payroll and Human Resources management. Today, we have more control, less operational friction, and constant support that truly makes a difference in a company with international operations.

- Gorca Yañez, Benefits & Payroll Manager

Why did they choose Runa?

Jeeves was not looking only for an operational provider to manage payroll. They needed a solution that could integrate with their workflow and their vision for international scalability, and in Runa they found exactly that. More than just processing payments, Runa offered a comprehensive proposal that centralized different Human Resources processes in one place, from payroll management to benefits administration, including health insurance with preferential conditions as part of a broader network. Another decisive factor was support. The team behind Runa not only responds quickly, but also understands the processes and adapts them to each client's needs, which built trust from the very beginning. The experience with Runa not only improved control and efficiency, but also strengthened operational continuity by eliminating frictions that used to be part of everyday work and no longer exist today.



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4.9/5.0



CAPTERRA

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