



Location: MX
Employees 6 employees
Industry: Manufacturing
Customer since: July 2021
Website: -

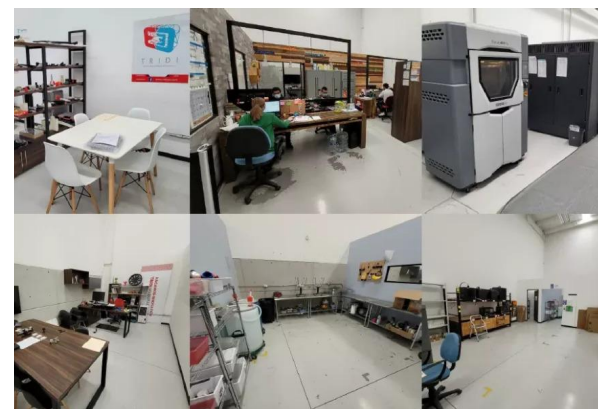
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About Tridi

Founded in 2013 in Querétaro, Tridi is a Mexican company specializing in engineering, plastic injection, manufacturing, mechatronics, industrial design, and technology education. Over the years, the company has built a strong reputation by transforming ideas into practical solutions for a wide range of industries, combining technical expertise with a commitment to innovation. With operations across three Mexican states, Tridi has expanded its capabilities beyond traditional manufacturing and established itself as an important player in the growing fields of 3D printing and digital manufacturing. The company developed one of the most accessible 3D printing centers in the country, helping professionals, students, architects, designers, and engineers access advanced technology more easily.

What challenges were they facing when managing payroll?

Before implementing Runa, Tridi operated under an outsourcing model for payroll administration. This approach worked effectively until labor reform changes in Mexico required many businesses to rethink how they managed employment relationships. Like many small and medium sized companies, Tridi decided to bring employees onto its own payroll and move away from outsourcing arrangements. While the decision was straightforward, the transition introduced a new challenge.



The company did not have internal payroll expertise or established processes to manage payroll calculations, tax obligations, IMSS requirements, and legal compliance. Although the team consisted of only six employees, payroll administration still involved responsibilities that left little room for error. Every calculation, tax filing, stamped receipt, and employee movement had to be completed accurately and in accordance with current regulations. Without a dedicated Human Resources department, these responsibilities fell directly on the administration and finance team.

“With the reform, we decided to hire our employees directly, but we had no payroll experience and needed a tool that would guide us step by step.

- Susana Orozco, Administrative and Finance Manager

How did Runa help them in this process?

Runa became a key resource in helping Tridi successfully transition to an internal payroll structure. The platform provided a clear framework for setting up payroll processes from the ground up while ensuring compliance with Mexican labor and tax regulations. Beyond the software itself, the guidance and support offered during implementation played a critical role. The onboarding process included personalized assistance and training that helped the team understand each step involved in payroll administration. For a company with no previous experience managing payroll internally, having access to structured guidance reduced uncertainty and made the transition much smoother.

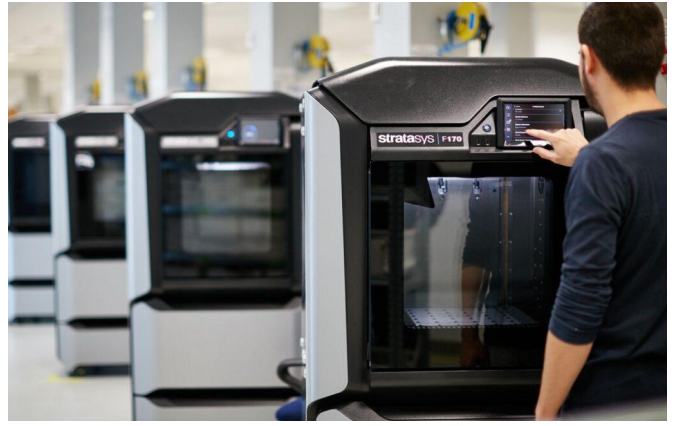
Educational resources such as workshops and webinars also provided valuable support by helping the team better understand Human Resources practices, compliance requirements, and payroll procedures. According to Susana Orozco, “The training was fundamental for us; they supported us throughout the entire process until we ran our first payroll, which gave us a lot of peace of mind.” At a time when many companies were adapting to new labor regulations, having a trusted partner and a clear process allowed Tridi to move forward with confidence.

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What do they value most about Runa?

For Tridi, simplicity and ease of use have been among the platform’s most valuable benefits. As a small organization without a specialized payroll department, the company needed a solution that could simplify payroll administration while reducing the possibility of mistakes. Runa’s intuitive structure and guided workflows made it possible to manage payroll calculations, tax compliance, and employee administration through a straightforward process that does not require advanced payroll expertise. Automation reduced manual work and helped ensure that obligations are completed correctly and on time.



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4.9/5.0



CAPTERRA

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SOFTWARE ADVICE

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G2

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