runa

CUSTOMER PROFILE

THE WINGATE SCHOOL
Strive, Learn and Serve

Location:	MX
Employees	304 employees
Industry:	Education
Customer since:	January 2023
Website:	https://www.wingate.edu.mx/

See profile

About Wingate School

The Wingate School is an educational institution that offers preschool, elementary, and middle school, with plans to open high school in the next academic cycle. From the beginning, the school had a very clear idea of what it wanted to build. Strong academics, yes, but also strong principles inside the organization. It was not about pretending to be the perfect school with shiny brochures and everyone smiling like stock photos. It was about knowing what kind of institution they wanted to become, what decisions made sense, and what things they were not willing to compromise.

What challenges were they facing with payroll?

In the early stages, payroll was managed mainly in Excel. That is common in small organizations. It works for a while because the team is smaller and the process feels manageable. A file here, a formula there, someone checking the numbers twice. Fine. But once the team grows and payroll movements multiply, that same setup starts feeling fragile. Manual calculations take time. Reviews become longer. The risk of human error grows. And Excel, helpful as it is, can also behave like a small trapdoor if the wrong cell gets touched.











The school even faced sensitive situations, such as payroll receipts being sent incorrectly between employees. In any organization, that is delicate. In a school, it feels even heavier because confidentiality and professionalism matter so much. Employees expect their information to be handled carefully. Leadership needs to protect that trust. One mistake can create discomfort, questions, and a lot of unnecessary stress. Payroll mistakes are never just “admin mistakes.” They land in real people’s lives.

> **We needed a reliable partner to help us manage payroll in a clearer, more organized, and more professional way.**
>
> — Juliet Wingate, Founder

In what areas has Runa helped them?

Runa marked a clear change in the way The Wingate School manages payroll. Automation reduced a large part of the manual work, which also reduced the risk of errors in calculations and receipts. The process became more predictable and easier to follow. That matters because payroll should not feel like a monthly suspense movie where everyone waits to see what goes wrong. It should be calm, clear, and dependable. The platform also changed how historical information is managed. The school no longer needs to store physical receipts or search through scattered folders to find documents. Both the institution and employees can consult their history directly in Runa. That gives the process more transparency and makes the whole experience feel more professional. For employees, it means easier access. For the administrative team, it means less digging through files like they are on an archaeological mission. Payroll disbursement also became more flexible. Employees can choose the bank where they want to receive their salary, and payments can be made with less friction.

> **The implementation of Runa marked a before and after: we reduced errors, automated processes, and achieved a much clearer and more organized operation.**
>
> — Juliet Wingate, Founder

Why did they choose Runa?

The decision to choose Runa was strategic. The Wingate School was not just looking for a system that could calculate payments. They needed a reliable partner that could help professionalize a critical process for the school’s internal stability. In education, reputation is not built only in classrooms or parent meetings. It is also built through the way the institution operates. Clear payroll, organized information, and consistent processes all send a message to the team. Clear information, automated calculations, and a strong service approach were key factors in the decision. The school needed confidence. They also needed a tool that was intuitive enough for the team to adopt without turning implementation into a second curriculum. A platform can be powerful, but if people struggle to use it, the value gets stuck somewhere between training notes and quiet frustration.











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4.9/5.0

★★★★★

CAPTERRA

See reviews

4.9/5.0

★★★★★

SOFTWARE ADVICE

See reviews

4.9/5.0

★★★★★

G2

See reviews

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