runa

CUSTOMER PROFILE

Location:	MX
Employees	900 employees
Industry:	Retail
Customer since:	March 2024
Website:	https://telasbayon.com/

See profile

About Bayon

Telas Bayon is a Mexican company with more than 100 years of experience dedicated to the commercialization, distribution, and import of high quality textiles. Throughout its history, the company has built a strong reputation based on product quality, long term relationships, and operational consistency, positioning itself as an important player within the textile industry in Mexico. Its operation combines tradition with the constant need to adapt to changing market demands, something that becomes especially important in an industry where timing, logistics, and operational coordination directly impact business performance. Over the years, the company has maintained a strong commitment not only to its customers, but also to its employees, understanding that sustainable growth depends heavily on internal stability and efficient processes.

What difficulties did they have when managing payroll?

Before implementing Runa, Telas Bayon faced several challenges related to payroll management and operational reliability. One of the main problems was the constant presence of errors in calculations and payments, which created delays, uncertainty, and additional pressure on the Human Resources team during every payroll cycle.











At the same time, the company depended on an outdated ERP that required significant manual intervention to complete payroll related tasks. This created repetitive operational work, increased the risk of inconsistencies, and made the overall process slower and more difficult to control. “Every payroll cycle was a constant concern. We had to review multiple manual processes, which made us lose valuable time and created stress within the Human Resources team,” explains Martha Llano.

> **Before Runa, we worked with a provider that constantly changed the staff assigned to our account and made many mistakes.**
>
> *- Martha Llano, HR manager*

How has Runa transformed their payroll operation?

The implementation of Runa represented an important operational shift for Telas Bayon. By automating payroll calculations and centralizing processes within a single platform, the company was able to significantly reduce manual work and minimize recurring operational errors. “Today, we have a stable support team committed to excellence, and errors have been reduced to a minimum. This allows us to focus on strategic tasks and ensure that our employees receive their payments accurately and on time,” says Martha Llano. This operational stability became one of the biggest improvements for the Human Resources team, especially after dealing with inconsistent processes in the past. The platform also brought much greater visibility and control to the payroll operation.

> **Thanks to Runa, we were able to automate our entire payroll process and maintain a consistent, committed support team with minimal errors. This gives us peace of mind and confidence to focus on growing our business.**
>
> *- Martha Llano, HR manager*

Why did they choose Runa?

Telas Bayon chose Runa because the platform offered a combination of automation, reliability, and close operational support that aligned with the company’s needs. Beyond solving technical payroll challenges, the company was looking for a solution that could provide long term operational consistency and reduce the dependency on fragmented manual processes. “Runa offers us the best balance of quality, price, and value, consistent support, and a practical platform that allows us to operate with peace of mind. Now we can focus on the company’s growth and on our employees, without worrying about errors or payroll delays,” explains Martha Llano. For Telas Bayon, the decision was ultimately about building a more stable and efficient operational structure capable of supporting the company’s future growth.











See public reviews on Runa

4.9/5.0	4.9/5.0	4.9/5.0
★★★★★	★★★★★	★★★★★
CAPTERRA	SOFTWARE ADVICE	G2
See reviews	See reviews	See reviews

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