runa

CUSTOMER PROFILE

INSTITUTO SANFORD

Location:	MX
Employees	800 employees
Industry:	Education
Customer since:	September 2024
Website:	institutosanford.edu.mx

See profile

About Instituto Standford

Instituto Sanford is an organization in the education sector that has built its operation around efficiency, compliance, and constant improvement. In an institution with around 500 employees, that is not a nice phrase for a brochure. It is daily work. There are administrative teams, operational roles, academic needs, internal processes, and a lot of people depending on the same system to work properly. When an organization reaches this size, even a small internal mess can start growing teeth. The team works across different dynamics, including in person roles, remote work, and international interaction. That adds more complexity to management. Coordinating one type of operation is already enough work. Coordinating several at the same time is a different sport. More like spinning plates, but the plates have calendars, payroll data, employee records, and someone asking for a report before lunch.

What challenges were they facing with payroll management?

Before Runa, one of Instituto Sanford's main challenges was managing payroll and personnel administration efficiently. This is common when organizations scale. What worked before starts feeling too small. Information ends up spread across different tools, files, and manual processes.











At first, the team can manage it. Then the organization grows, and suddenly finding one piece of information feels like opening six drawers and hoping the right paper is not hiding under a coffee mug. That fragmentation made it harder to keep clear and organized control. Tasks took longer than they should. The team had to review information, validate data manually, and follow up again and again. This increased the workload for the administrative area and created more room for errors. In payroll, that matters a lot. One wrong detail can create confusion, extra work, and uncomfortable conversations that nobody needs on a busy day. Managing several sources of information also made it harder to keep data consistent. And consistency is critical in payroll.

> **We went from having scattered processes to a much more organized and easier to manage operation.**
>
> *- Diana Ortega, Payroll and Operations Analyst*

In what areas has Runa helped them?

Runa helped Instituto Sanford simplify payroll and Human Resources management in a very practical way. The biggest change was bringing information into one platform. That made it easier to access, organize, and control personnel data without depending on multiple tools. For a team managing hundreds of employees, that kind of centralization is not just helpful. It is the difference between working with a map and wandering around with a flashlight asking if anyone has seen the latest file. Processes that used to require several steps and tools are now handled in a clearer and faster way. That reduced both time and possible errors. “We went from having scattered processes to a much more organized and easier to manage operation,” the team shares. That sentence captures the shift well. Less manual chasing. Fewer repeated checks. More order. And more time for the administrative team to focus on work that actually needs their judgment, not just their patience. The platform also improved clarity across internal processes. Human Resources now has better visibility, and the organization can make decisions with more confidence.

> **Runa allowed us to centralize processes and simplify payroll administration, making the operation much more agile, clear, and easy for the entire team to manage.**
>
> *- Diana Ortega, Payroll and Operations Analyst*

Why did they choose Runa?

Instituto Sanford chose Runa because it needed a practical tool to simplify payroll administration and bring processes into one platform without adding unnecessary complexity. The team was not looking for a system that looked impressive in a demo and then made everyone feel like they needed a decoder ring. They needed something useful. Clear. Easy to adopt. Strong enough to support the operation. The platform stood out because of its ease of use, its ability to centralize information, and its focus on efficiency.

Where will Instituto Sanford be in 10 years?

Looking ahead, Instituto Sanford sees itself growing in a steady and organized way. The focus is not only on getting bigger. It is on strengthening the structure behind the growth. That matters because speed without consistency can create problems fast. Growth needs systems. It needs habits. It needs administrative processes that do not start wobbling the moment more people are added. Over the next years, the goal is to keep improving operations, bringing in better practices and tools that help maintain high standards of efficiency and compliance. The institution wants to grow without losing control. That is the tricky part for many organizations. Expansion sounds exciting, but if the internal processes are weak, growth can turn into a giant backpack full of paperwork.





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4.9/5.0
★★★★★
CAPTERRA
See reviews

4.9/5.0
★★★★★
SOFTWARE ADVICE
See reviews

4.9/5.0
★★★★★
G2
See reviews

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